YAFA PEN COMPANY - REPAIR DEPARTMENT
21306 GAULT STREET, CANOGA PARK, CA 91303
PHONE: 818-704-8888 / FAX: 818-704-8112

PEN REPAIR FORM

PLEASE --- Complete all highlighted areas on this form and return to the address above with the pen to be repaired.
Do Not send the pen in the Original pen box, we cannot guarantee their safe return.

REPAIRS SUBJECT TO A SHIPPING & HANDLING FEE:
Yafa Brands will determine the type of shipping unless otherwise requested and paid for by the customer
Please check your choice below

_____ $11.95 For first class mail / USPS with confirmation number [in continental USA]

_____ $13.95 = Fed Ex 3 day [in the continental USA] Add $4.00 for Signature Required, plus Insurance available on request cost to be determined

_____ Minimum $32.00 to Canada and all other international countries

_____ Any Special shipping instructions must be received in writing

PLEASE REFER TO www.yafa.com FOR PEN BRANDS WE SERVICE

IF DIFFERENT THAN SHIP TO		DATE:	
NAME AND ADDRESS:	BILL TO:	NAME & ADDRESS	SHIP TO:
PHONE		PHONE	
EMAIL		EMAIL	

PO #		SHIP VIA	See choice above	Other Shipping	See choice above

ITEM #	QTY	DESCRIPTION OF PEN	REASON FOR SERVICE

If you prefer to not give credit card
Place an X here and we will call you IF a credit card is needed: _____

_____ Master Card _____ Visa _____ Discover

Credit Card Number: _____

Expiration Date: MM _____ YY _____ 3 NUMBER CVV CODE _____

_____ Signature for Approval _____ Date

Payment for repaired pens must be provided prior to pen being returned / we will contact you when pen repair is completed

Please make checks Payable to Yafa Pen Company

Writing instruments are guaranteed against mechanical failure due to faulty materials or workmanship throughout the life of the original owner.

The warranty does not apply to accidental damage of pens and nibs, damage from abuse, or resulting from improper service or repair by any other than our repair department. Used fountain pen nibs, and refills of any kind are not covered by the warranty.

Some products may be out of production or unable to be repaired. If this occurs, Yafa reserves the right to substitute a product of comparable value and style.

DO NOT SEND PEN IN THE ORIGINAL PEN BOX - as we cannot guarantee their safe return